Find and Use Diagnostic Scenarios

Instructor & Student Training Series
Topics covered in this tutorial:

- How to find and use diagnostic scenarios in your CDX courses.

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Certain Courses contain Diagnostic Scenarios that allow students to test their ability to diagnose issues they may run into.

To access them, click on the course that contains the Diagnostic Scenarios you want to access from the navigation on the left.

This will bring you to a page with all the chapters down the left with the sections of the currently selected chapter across the top.
Near the bottom of the list of chapters you will see an option labeled Diagnostic Scenarios.

Clicking on that option will give you a list of Diagnostic Scenarios that are related to the course you are in.

Clicking on any of the Diagnostic Scenarios will open that Scenario in a new window.
Each Scenario will have 3 steps to addressing the issue. Verify, Identify, and Rectify.

At each step, you will be given relevant details and then a list of actions to take.

Find the correct action and click on it.
If you select an incorrect action, you will be told what results it would return, why it is the wrong action, and it will grey out that option so that you can select another option.

If you get multiple incorrect answers, you will be given a hint to help find the correct answer.
Once you select the correct option, it will tell you the result, and give you a button to move on to the next step.

After choosing the correct Rectify solution, you will be given feedback of how the scenario is resolved and clicking to move on will close the window.